

PRODUCT
RECALL: 3S
Li-Po DC
Balance
Charger
and Power
Supply
Found In
HobbyZone®
Super
Cub S RTF
(HBZ8100)
and BNF
(HBZ8180)



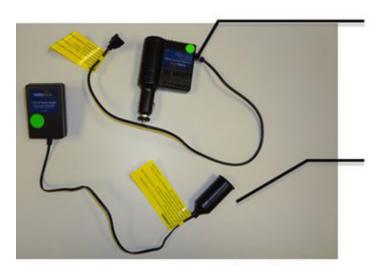
December 8, 2014

Products

Download PDF Version Here [Document attached below main article]

Product: Power supplies and 3S Li-Po DC Balance Chargers found exclusively in HobbyZone Super Cub S RTF (HBZ8100) and BNF (HBZ8180) Products not marked with a green circular label on the power supply and charger.





charger with

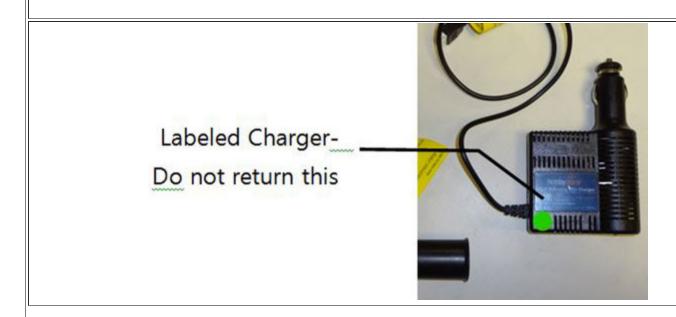
Example of power supply with green

Defect Issue: This product recall addresses a problem with the power supply and 3S Li-Po DC balance charger included in the Super Cub S RTF and BNF. There is a possibility that the power supply and charger could cause damage to products or start fires, which could result in injury. The affected power supplies and chargers are found exclusively in the HobbyZone Super Cub S RTF (HBZ8100) and BNF (HBZ8180) aircraft. Only power supplies and chargers without a green circular label are subject to this recall.

What To Do: Discontinue use of the power supply and charger immediately. Follow the steps below to identify and return the product to Horizon Hobby for a replacement charger.

Corrective Action

1) Check the power supply, and charger for your aircraft. If a green circular label does not appear on the power supply or charger (see example below), the power supply and charger must be returned to Horizon Hobby.



- **2)**Attach masking tape or paper to the power supply and charger with the words "DO NOT USE" clearly labeled.
- 3) Complete the Return Request form by clicking here [Document attached below main article] or pasting the link http://www.hobbyzonerc.com/ProdInfo/Files/HBZ_Charger_Recall_0814.pdf into your browser. Click on the Submit button on the form, or email a copy of the form to HHPS@horizonhobby.com.
- **4)** Upon processing of the completed form, a prepaid shipping label will be sent to you via email. If no email address is provided on the Return Request form, the shipping label will be mailed to you. Return your power supply and charger, along with a printed copy of the completed Return Request form. Upon receipt of the product, Horizon Hobby will mail you a replacement charger. Please allow 14–21 days for processing and delivery.

We apologize for this inconvenience. Horizon disclaims all liability and warranties for any consumer failing to act upon this product recall.

Horizon Hobby	Contact Information	Address
Horizon Service Center (Repairs and Repair Requests)	https://www.horizonhobby.com/content/_service-center_ render-service-center	2904 Research
Return Request Form	http://www.hobbyzonerc.com/ProdInfo/Files/HBZ_Charger_Recall_0814.pdf	Road Champaign, Illinois, 61822 USA
Sales	sales@horizonhobby.com 800-338-4639	

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PRODUCT RECALL: Power Supply and 3S Li-Po DC Balance Charger Found In HobbyZone® Super Cub S RTF (HBZ8100) and BNF (HBZ8180) Products



December 8, 2014

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Example of charger with green circular

Example of power supply with green

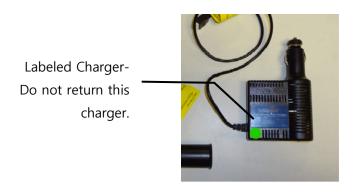
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Horizon Service Center	http://www.horizonhohby.com/content/.con/ico		
(Repairs and Repair	http://www.horizonhobby.com/content/_service- center_render-service-center		
Requests)		4105 Fieldstone Rd	
Horizon Product Support		1200 110.0000110 110	
(Product Technical	http://www.horizonhobby.com/content/_support_render- tech-support	Champaign, Illinois, 61822 USA	
Assistance)			
Calaa	sales@horizonhobby.com		
Sales	800-338-4639		



HobbyZone Super Cub S RTF/BNF 3S Li-Po DC Balance Charger Recall and Power Supply Return Request Form

Name: Street: City: State/Province: Postal/Zip Code: Phone Number: E-mail:

Quantity:

US and Canada Instructions:

Notes:

Consumer Shipping Address:

Complete this form and send it to Horizon Hobby using the "Submit by E-mail" button, or E-mail it to HHPS@horizonhobby.com. Upon receipt of the completed form, Horizon Hobby will E-mail you a prepaid shipping label. Please use the shipping label provided to return the charger and power supply, along with a copy of this form to Horizon Hobby. Upon receipt of the charger and power supply, Horizon Hobby will provide a replacement. Please allow 14–21 days for processing and delivery.

Outside the US and Canada Instructions:

For anyone outside of the US and Canada, please contact the local retailer or distributor where you purchased the product.

Submit by E-mail